



Updated: March 25th, 2025

MFS Supply LLC (“**MFS Supply**”) extends to the original purchaser (“**Purchaser**,” “**You**,” or “**Your**”) of applicable to ProCabinets® cabinet products (each, a “**Product**”) manufactured by MFS Supply the following one (1)-year limited warranty from date of delivery (this “**Limited Warranty**”).

This Limited Warranty is only applicable to Products sold to the first Purchaser and used in the applications described below within the United States. Under this Limited Warranty, a Purchaser means any of the following: (1) a person who purchases and installs the Product in a dwelling that is owned and used by that person as a primary or secondary home; or (2) any person or business such as a builder, contractor, or developer that purchases and installs the Product in a newly constructed or remodeled dwelling that will be used by the initial owner/purchaser of that dwelling as a primary or secondary home (in such situation, this Limited Warranty may be assigned to the initial owner/purchaser who is a Residential Purchaser (as defined below) who uses the dwelling as a primary or secondary home). Under this Limited Warranty, a primary or secondary home does not include rental property. Purchaser includes “**Commercial Purchasers**” and “**Residential Purchasers.**” Commercial Purchasers include, but are not limited to, Purchasers who are landlords, leasing companies, contractors, remodelers, and private and public businesses that purchase and/or install the Product in a dwelling that will be leased, used as a rental unit, or used for any other commercial or industrial use. Commercial Purchasers may not assign or transfer this Limited Warranty. Residential Purchasers mean all Purchasers other than Commercial Purchasers. Except as allowed by applicable law, Residential Purchasers may not assign or transfer this Limited Warranty.

Subject to the exclusions and limitations set forth in this Limited Warranty, MFS Supply warrants to You that each Product for the applicable warranty period will be free from defects in material and workmanship under normal use and maintenance – specifically warped doors and fading of color or finish; provided that You purchased the Products from MFS Supply. This Limited Warranty does not extend to Products purchased from unauthorized sellers and is only applicable to Products used in residential applications within the United States. This Limited Warranty will terminate if You no longer meet the requirements of a Purchaser under this Limited Warranty.

Should defects in material or workmanship occur during the applicable warranty period in any Product, MFS Supply will elect at its sole discretion to either repair or replace the defective Product, or, if it is not commercially feasible to repair or replace a defective Product, refund the original purchase price of the defective Product or provide credit toward a similar type of Product sold by MFS Supply. This Limited Warranty covers only parts and materials of the Products manufactured and sold by MFS Supply. Not covered under this Limited Warranty, by way of example but not limitation, are (1) costs incurred by You or Your permitted assigns under the terms of this Limited Warranty associated with flooring, tile, sinks, accessories, counter tops, appliances, plumbing fixtures, etc.; or (2) the costs, including labor, incurred by Your or Your permitted assigns under the terms of this Limited Warranty (a) for the original installation, removal, or reinstallation of the Product, or (b) to remove, reinstall, repaint, refinish, or replace Product



materials and related components such as fittings, appliances, etc. which must be removed, replaced, reinstalled, or refinished in order to repair or replace the defective Product.

This Limited Warranty shall become void if the Product is (1) in any way altered, modified, improperly installed or damaged prior to or during the installation; (2) used for purposes for which it is not designed or intended by MFS Supply; (3) improperly stored (if the Product must be stored, it should be covered and stored in a humidity- and temperature-controlled environment away from direct sunlight); or (4) improperly cleaned or maintained (for more information regarding the proper use and care of the Product, please consult the applicable use and care instructions that accompanied the Product). Furthermore, this warranty will not apply to Products damaged by (5) misuse, neglect, abuse, vandalism, negligence; (6) natural disaster, acts of God, or other external causes beyond MFS Supply's control; (7) exposure to improper or extreme temperatures, moisture, and/or humidity (temperature outside the range of 50–85°F (10–29°C) and humidity outside the range of 30–55% are considered extreme); (8) sunlight, smoke, or other environmental conditions which have caused variances in color and characteristics; (9) use of abrasive cleaners, cleaners that contain chlorine, acidic cleaners, scuffing spongers, or steel wool which have caused effects on the color and/or integrity of the finish or appearance; (10) corrosive air; (11) outdoor installation or use; or (12) normal incidental deterioration such as nicks, scratches, abrasions, or natural aging whether resulting from the effects of normal wear and tear or abnormal use. This Limited Warranty does not cover any damages or expenses caused by any defective Product.

Natural woods may vary in color, characteristics and exhibit subtle changes as they age. For example, painted face frames, doors, and drawer fronts may eventually have visible cracking around the joint area and cabinet colors may darken or lighten over time. Sunlight, smoke, household cleaners and other environmental conditions may also affect the color match over time. These variations are considered to be the nature of the materials in relation to their environmental exposure and are not covered under this Limited Warranty.

When a claim for warpage, joint separation, or wood growth is submitted, MFS Supply may, at its option and after inspection, defer action for up to twelve (12) months to allow the Product to acclimate to the installed environment. MFS Supply reserves the right to modify or alter Product design, specifications, or materials without obligation to make similar changes to Products previously manufactured or sold by MFS Supply. The repair(s) or replacement(s) remedies offered by MFS Supply under this Limited Warranty are contingent upon the current Product offerings of styles and construction options within MFS Supply's Product line at the time of the warranty claim. If a valid warranty claim is filed prior to expiration of the applicable warranty period after a Product becomes obsolete, MFS Supply reserves the right, at its sole option, to honor this Limited Warranty in one of the following fashions:

1. To replace the affected Product with a new Product of the same or approximate style or color from MFS Supply's current Product line or offerings.
2. To replace the affected Product and any other component(s) in the residential application to achieve a uniform appearance with a similar or comparable Product style or approximate color of the originally purchased style. If a Product is replaced or repaired, MFS Supply cannot guarantee



that the finish or appearance of these replacements will exactly match the finish or appearance of the other products of fixtures installed in Your dwelling. This is due to the changes that occur during the woods' natural aging process, affecting its color and/or grain.

This Limited Warranty sets forth your sole and exclusive remedies as a warranty holder for any non-conformity or defect in a Product. In no case will MFS Supply be liable to You or to any other person for any consequential, special, punitive, incidental, or indirect losses or damages (including lost profits) of any kind, even if this Limited Warranty is deemed to have failed of its essential purpose.

CERTAIN OTHER STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE BELOW LIMITATION MAY NOT APPLY TO YOU.

THIS LIMITED WARRANTY IS MFS SUPPLY'S SOLE AND EXCLUSIVE WARRANTY WITH RESPECT TO THE PRODUCTS. ALL IMPLIED WARRANTIES ARE STRICTLY LIMITED TO THE DURATION OF THE LIMITED WARRANTY APPLICABLE TO THE PRODUCT AS STATED ABOVE. THIS LIMITED WARRANTY IS IN LIEU OF AND MFS SUPPLY DISCLAIMS ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO ANY IMPLIED WARRANTIES OF MERCHANTABILITY, NON-INFRINGEMENT OR PROPRIETARY OR THIRD-PARTY RIGHTS, OR FITNESS FOR A PARTICULAR PURPOSE. EXCEPT AS SET FORTH ABOVE, MFS SUPPLY MAKES NO OTHER WARRANTIES AND HEREBY DISCLAIMS ALL EXPRESS OR IMPLIED REPRESENTATIONS OR WARRANTIES REGARDING THE PRODUCTS. THERE ARE NO WARRANTIES WHICH EXTEND BEYOND THE DESCRIPTION ON THE FACE HEREOF. TO THE EXTENT ANY IMPLIED WARRANTIES MAY NONETHELESS EXIST BY OPERATION OF LAW, SUCH WARRANTIES ARE LIMITED TO THE DURATION PROVIDED BY LAW.

This Limited Warranty gives Residential Purchasers specific legal rights and Residential Purchasers may have other rights, which vary from state to state in the United States. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to You.

The remedies described above are MFS Supply's entire liability for any breach of this Limited Warranty. If this Limited Warranty is deemed to have failed of its essential purpose, in no event will MFS Supply's entire liability exceed the lesser of the Product's purchase price. In order to be eligible for service under this Limited Warranty, claims must be initiated and submitted to MFS Supply in writing during the applicable warranty period, which is one year from delivery date of Product. For Residential Purchasers, the applicable warranty period terminates if You sell or otherwise transfer Your Product. If You are a Residential Purchaser, Your warranty is only valid if You use the dwelling as Your primary or secondary home and does not extend to future owners if the property is sold.

To initiate a claim, please contact the builder, dealer or contractor who installed and sold the Product to You. If that party is unknown or unreachable, contact MFS Supply LLC, 31100 Solon Rd, Ste #16, Solon, Ohio 44139 at 1-800-607-0541 or at customersupport@mfssupply.com. You will be required to provide additional information including but not limited to pictures of Product and Your property name and address.